

RFP01/2021 Renewable Energies in Afghanistan – A Digital Knowledge Platform

QUESTIONS & ANSWERS N°1 – 17.09.2021

Q1: *On the website extension:*

- Q1.1: *How and by whom will the new website components and content be integrated into the existing website?*
- Q1.2: *Would it be possible to have pre-built website components (delivered by the bidder) integrated by the party currently responsible for website maintenance and development?*
- Q1.3: *How would the bidder obtain access to the website code and data?*

A1: *Please find the answers in the bullets below:*

- **A1.1:** *The new website components and content will be integrated into the existing website by the bidder chosen to carry out the current tender. The needed website code and data, generated in phase I of this project, will be provided by Skat Foundation.*
- **A1.2:** *The integration of pre-built website components (delivered by the bidder) cannot be carried out by the party currently responsible for website maintenance and development, as this does not integrate the contract of Skat Foundation with the latter. Within the framework of this tender, the bidder is responsible for integrating the new website components and digital tools into the existing website.*
- **A1.3:** *Skat Foundation guarantees that the access to the website code and data will be shared with the chosen bidder in the first week of this assignment. The handover will take place either in person or via online transfer.*

Q2: *Regarding the digital tools, will there be the opportunity for content updates and usability improvements after delivery of the alpha versions for the digital tools?*

A2: *All products must be developed from beta- to alpha-versions by 13.12.2021. Content updates and usability improvements can therefore be implemented until the end date of this contract, i.e., 20.12.2021. Thus, the bidder has 1 week (13.12.2021 – 20.12.2021) to further improve and/or adapt the alpha-versions of the digital tools.*

Q3: *Regarding the devices:*

- Q3.1: *What is currently installed on the Galaxy Tab devices in terms of software and apps/tools?*
- Q3.2: *How will the digital tools be made available on the devices?*

A3: *Please find the answers in the bullets below:*

- **A3.1:** *The 14 Samsung Galaxy Tab S7 tablets, which were procured by Skat Foundation for phase I of this project, contain:*
 - *Standard pre-installed Samsung software (including Google apps)*
 - *Website created in phase I of this project, which:*
 - *Opens as an app on Android and also functions offline*
 - *Contains 3 webapps: solar cooling, micro hydropower, and mini-grids*
 - *Contains 1 desktop app: national grid*
 - *Contains 1 augmented reality app: solar home systems*

- **A3.2: The new digital tools that will result from this tender will be made available on the devices by the bidder. Skat Foundation will send the tablets to the bidder, who will then configure and program them with the new digital tools. Therefore, the new developed tools must be optimised for Android operating systems and also function offline.**

Q4: In order to enable further functions and responsiveness, is an Android and iOS version considered as an alternative to a pure webapp?

A4: Please see answer A3.1 for a detailed explanation on the structure of the existing website and answer 3.2 for the requirements of the apps and tools to be designed within this tender. As stated above, the apps and tools resulting from this tender do not suffice as pure webapps, they must be functional as apps on Android systems and function offline as well. As for the development of iOS versions, these are not foreseen within this tender.

Q5: Regarding the translation into Dari and Pashto, should we prepare a UI design that will be read from left to right and a second one that will be read from right to left, or is a single UI that is read from right to left enough?

A5: The interactive website that was created in phase I of this project, is set up in both designs. One that reads right to left (for Dari and Pashto), and one that reads left to right (for English). The digital tools that will be integrated into the website as part of this tender must fit in both UI designs.